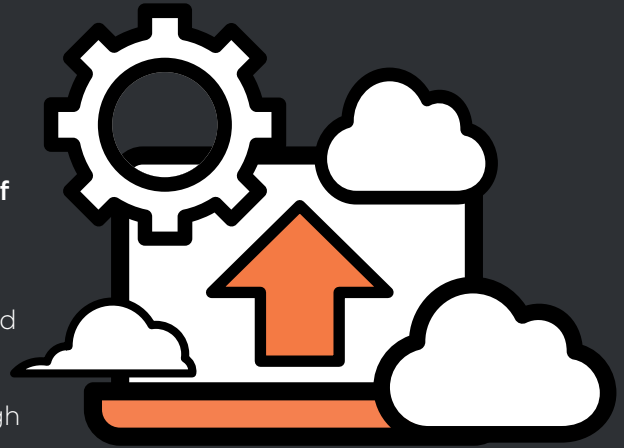


# Servian Horizon

The Servian Horizon program helps you design, build, and put into practice a modern operating model that reflects the requirements of your IT organisation. We help you generate a customer-centric approach to value generation by focusing on products rather than projects throughout the different layers of the organisation

The Horizon Program creates priorities across the initiative portfolio based on the real cost of each solution; the cost to build as well as the cost to run. It provides teams with autonomy and ownership of their own domain, while supporting them with shared solutions, security, and operational capability through Platform Services. This allows your teams to focus on providing real value to their customers.



## Horizon Bootstrap

- Value Stream Mapping
- Identifies pain points, creates an understanding of dependencies, and mitigates blockers
- Catalogues and categorizes resource allocation for each portfolio and allows for streamlining and efficiency optimization

## Horizon Agile Program

- Defines employee roles throughout the transformation and suggests training plans to upskill and retain staff
- Identifies gaps within business organizational structures that can lead to discord and inefficiency
- Gives you a tangible view of the structure and interactions of your business

## Horizon Transformation

- Builds harmonic teams
- Sets up cross initiative visibility and prioritisation
- Executive coaching
- Delivery coaching
- Platform Services

## Why customers engage Servian for training:

- Better communication channels between stakeholders and clearly defined priorities across teams and initiatives
- A roadmap to product thinking that aligns with the culture of your business
- A model that aligns with customer experience for both internal and external customers
- Harmonic distribution of skill and technology

# Call us today see how we can work for you

We are experienced in delivering solutions across many industries such as banking, retail, telecommunications, insurance and utilities. Our clients include many of Australia's leading Tier 1 companies as our valued customers.

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